Supplemental online content for:

**Patient, Caregiver, and Oncologist Experiences With and Perceptions of Racial Bias and Discrimination in Cancer Care Delivery**

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**eAppendix 1:** Patient and Caregiver Perceptions of Racial Disparities in Cancer Care

**eAppendix 2:** Patient and Caregiver Experiences of Cancer Care
eAppendix 1. Patient and Caregiver Perceptions of Racial Disparities in Cancer Care

Non-White patients with cancer receive the same, better, or worse \textit{medical care} as White patients with cancer?

<table>
<thead>
<tr>
<th></th>
<th>All Respondents</th>
<th>All Patients/Survivors</th>
<th>All Caregivers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Better</td>
<td>9%</td>
<td>8%</td>
<td>6%</td>
</tr>
<tr>
<td>Worse</td>
<td>66%</td>
<td>23%</td>
<td>8%</td>
</tr>
<tr>
<td>Same</td>
<td>25%</td>
<td>8%</td>
<td>28%</td>
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</tbody>
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Thinking now about differences and similarities in cancer care between different racial groups...

On average do you think...

Non-White patients with cancer receive the same, better, or worse \textit{communication} from their oncologist and cancer care team as White patients with cancer?

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<td>7%</td>
</tr>
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<td>69%</td>
<td>19%</td>
<td>28%</td>
</tr>
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</tr>
</tbody>
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Thinking now about differences and similarities in cancer care between different racial groups...

On average do you think...
### eAppendix 2. Patient and Caregiver Experiences of Cancer Care

**Among White Patients/Survivors/Caregivers**

- **Top Tier**
  - Communication - being informed and getting answers to questions and concerns
  - Side effects
  - The treatment itself, including length of individual treatments

- **Second Tier**
  - Cost of treatment
  - Mental health
  - Distance to hospital/treatment facility and transportation
  - Pandemic difficulties (communication, follow-ups, appointments, etc.)

- **Third Tier**
  - Pain and pain management
  - The cancer itself
  - Maintaining normalcy
  - Don’t like oncologist/doctor

**Among African American/Black Patients/Survivors/Caregivers**

- **Top Tier**
  - More treatment options
  - More information and clearly presented information

- **Second Tier**
  - Kinder and more emotionally supportive doctor/staff
  - Took too long to start treatments
  - Easier treatments

- **Third Tier**
  - Mistakes made in treatment
  - Easier to schedule appointments
  - Wish doctor had listened better/more to concerns
  - More home care and follow-up
  - Getting treatments correct/trial and error of treatment

**Among Hispanic/Latino Patients/Survivors/Caregivers**

- **Top Tier**
  - Communication - being informed and getting answers to questions and concerns
  - Getting treatments correct/trial and error of treatment

- **Second Tier**
  - Mental health
  - Side effects
  - Communication - being informed and getting answers to questions and concerns
  - Getting treatments correct/trial and error of treatment

- **Third Tier**
  - Recovery after treatment
  - Treatment times available/scheduling
  - Pandemic difficulties (communication, follow-ups, appointments, etc.)
  - The cancer itself
  - Pain and pain management
  - Maintaining normalcy

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**What would you say is the biggest barrier or challenge (you/your loved one) has experienced with (your/their) oncologist or cancer care team?**

**In their own words: What is the biggest barrier/challenge with you/your loved one’s oncologist/cancer care team?**

**In their own words: What would you have done or liked to have done differently? What could the oncologist/cancer care team have done better?**

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**Among White Patients/Survivors/Caregivers**

- **Top Tier**
  - More information and clearly presented information

- **Second Tier**
  - More treatment options
  - Kinder and more emotionally supportive doctor/staff
  - Took too long to start treatments
  - Easier treatments

- **Third Tier**
  - Mistakes made in treatment
  - Easier to schedule appointments
  - Wish doctor had listened better/more to concerns
  - More home care and follow-up
  - Getting treatments correct/trial and error of treatment
  - More treatment locations closer to home
  - Less expensive/financial aid for treatments
  - More focus on diet and mental health; referrals to nutritionist, therapist, other specialists

**Among African American/Black Patients/Survivors/Caregivers**

- **Top Tier**
  - More treatment options
  - More information and clearly presented information

- **Second Tier**
  - Kinder and more emotionally supportive doctor/staff

- **Third Tier**
  - More home care and follow-up
  - More focus on diet and mental health; referrals to nutritionist, therapist, other specialists
  - Took too long to start treatments
  - Wish doctor had listened better/more to concerns
  - Less expensive/financial aid for treatments
  - Would have used different doctors

**Among Hispanic/Latino Patients/Survivors/Caregivers**

- **Top Tier**
  - More information and clearly presented information
  - More treatment options

- **Second Tier**
  - Kinder and more emotionally supportive doctor/staff
  - Less expensive/financial aid for treatments
  - More focus on diet and mental health; referrals to nutritionist, therapist, other specialists
  - Took too long to start treatments
  - Wish doctor had listened better/more to concerns

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What, if anything, would you like to have been done differently in (your/your loved one’s) cancer care? What are things (your/their) oncologist or cancer care team could do better?